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Media Release

PACIFIC SECURITY GROUP SCORES 99.05% FOR CUSTOMER SATISFACTION

The judging process for the 2018 Australian Achiever Awards for Australia's Security Industry - Electronic Security category was completed on 3rd May.

Pacific Security Group was awarded Queensland State Winner for this category.

Now into its twenty-first year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a business's own customers. The awards provide an indication of a well-run business where satisfied customers are a sign that a business is healthy, worthy of praise and increased custom.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A complete list of all businesses who have achieved award status over the last few years can be viewed at www.achiever.com.au

Some of the comments Australian Achiever received from Pacific Security Group clients are:

They are very professional, and also have a friendly, personal approach. I really like that they always respond to emails and queries promptly.

We really like Pacific Security Group and their service. Their team are always very helpful and willing to help. They answer any questions we have in a very clear and concise way.

The Pacific Security Group are outstanding, consistently going above and beyond. They have always gone the extra mile for us giving us one hundred percent.

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For verification of this report, please contact

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